

Operations Management

Course: BMG* K218 Sect XLF

CRN 10627

Class location: E218

Wed 6:30 – 9:15 PM

Syllabus

On-ground

Spring Semester 2013

Jim Toner

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Required Text: OM4, by Collier, Evans; published by Cengage Learning. (ISBN-13: 978-1-133-37241-4)

Course Description:

Fundamental principles and concepts of operations management and business operations are discussed as they relate to the planning and controlling of the operating processes and work flow activities in private and public organizations. Key topics include production and work planning, capacity planning, inventory control, quality control, scheduling, distribution, plant location, maintenance management, the roles of efficiency and effectiveness, and decision making.

Rational:

The operation manager's primary responsibility is to achieve the goals of the organization. This requires skills in decision-making and an understanding of the business operations, planning, and execution, to efficiently and effectively reach organizational goals

The intent of this course is to cover the basic concepts in operations management, and to apply these concepts coupled with practical real world examples to practical situations.

Objectives:

1. To acquaint students with:
 - elements of operations management that are basic to the successful operation of a variety of organizations (whether you manufacture goods or provide services);
 - communication, decision-making, inventory control, quality control, scheduling, distribution, work flow, maintenance and maintenance management, efficiency and effectiveness.
2. To assist students to further understand the:
 - basic concepts and practical real world examples used by operations managers.

Grades:

There will be 5 **exams** during the semester. The exams will cover the text and supplemental material. No make-up exams will be given. You are required to take all 5 exams. The average of the exams will count 50% of your grade.

Three one page **papers** will be required based on topics assigned (see Class Schedule). These assignments will count 10% each for a total of 30% of your grade.

Unannounced quizzes will be worth 10% of your grade.

Class participation and attendance will be worth 10% of your grade.

Grading summary:

5 Exams (10% each)	50%
Three (1 page) Papers (10% each)	30%
Unannounced Quizzes	10%
Participation and Attendance	10%

Academic Integrity:

Any student who cheats on an exam will receive a grade of ZERO for the exam. Any subsequent cheating will result in a ZERO for the course and possible suspension from the College. With our online students, you will be expected to do your own work without collaboration with others. Online tests will be taken with the utmost integrity following all instructions provided.

Honor Code:

During this course all assignments (quizzes, written reports, & exams) will be the sole responsibility of the student. The student must adhere to a strict honor code and agree that all work is their own. Reports and exams are not to be collaborative efforts. Students must agree to write their own papers and take the exams according to the rules set forth.

Procedure for Class Cancellation

The professor will notify the Academic Dean's office, will post the cancellation on the class Vista web site, will post a voice mail at his college telephone number, and will e-mail all students of the cancellation.

Withdrawal Policy:

A student who finds it necessary to discontinue a course must complete a "Withdrawal Request Form" in the Registrar's office. Students may withdraw from class without the instructor's signature through the tenth week of class. The signature of a faculty member or advisor is required from the beginning of the eleventh week until the end of the thirteenth week. Students who do not withdraw, but stop attending will be assigned an "F" signifying a failing grade. Eligibility for a refund of tuition is based upon the date of withdrawal when received by the Registrar. Verbal withdrawals cannot be accepted.

Disabilities Statement:

If you have a hidden or visible disability which requires classroom or test-taking modifications, please see me as soon as possible. If you have not already done so, please be sure to register with the Disabled Student Counselor.