

# THREE RIVERS COMMUNITY COLLEGE

Fall 2006  
HSE K 251  
3 Credit Course

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## WORK WITH INDIVIDUALS AND FAMILIES

### Course Description:

This course is designed to provide an introduction to methods and skills leading to beginning competence in the social work process of helping individuals and families. The skills include: assessment, planning, contracting, intervention, interviewing and evaluation.

### Required Text(s):

Rothman, Sager, Case Management: Integrating Individual and Community Practice, 1998.

Towle, Charlotte, Common Human Needs, 1987.

### Learning Outcomes

1. Demonstrated understanding and knowledge of social work values, principles, concepts, theories, professional ethics and practice methods;
2. Demonstrated evidence of students' understanding of the function of social welfare programs, i.e., income maintenance, housing, child welfare, etc., as well as the role of the public servant in helping the client to reach optimal social functioning;
3. Demonstrated knowledge of common human needs;
4. Students will understand the case management method (Rothman) and apply the standard functions performed in case management (outreach, referral, intake, assessment, goal setting, intervention planning, resource identification, interagency coordination, supportive counseling therapy referral, advocacy, linking clients to formal agencies and informal social support systems, monitoring, reassessment and outcome evaluation (discharge));
5. Students will demonstrate proficient writing skills by completing specific assignments.

**Assignments:**

1. Interview a professional service provider at an agency providing case management services; describe their duties and responsibilities, as well as their clients and the mission of the organization. Obtain blank copies of agency forms used for intake, referral, assessment, treatment planning, monitoring, progress notes, etc. Evaluate each of these documents.

Due Date: \_\_\_\_\_

2. Design a systemic case management model for the agency you visited.

Due Date: \_\_\_\_\_

3. Written Examinations.

Midterm: \_\_\_\_\_ Final: \_\_\_\_\_

4. Final Paper.

Write a 10-12 page paper on the topic: "Effective Application of the Case Management Model in Human Service Agencies." Instructor must review all outlines by mid-October. Each paper must have an outline, introduction, recommendations, bibliography with properly cited references in the body of the paper. The Writing Center is available for students needing assistance in the writing of this assignment.

Due Date: \_\_\_\_\_

**Disability Statement:**

Three Rivers Community College welcomes students with disabilities and strives to make their college learning experience successful. Students with disabilities are guaranteed reasonable accommodation under the provisions of the Americans with Disability Act of 1992. Disclosure is voluntary. Discuss directly with Instructor. For more information, contact the Student Development Center.

**Attendance Statement:**

Every student is expected to maintain regular attendance. Any student who is absent more than three (3) classes may be in jeopardy of failing the course.

**Policy Statement on Cellular Phones and Beepers:**

Students are notified that cellular phones and beepers are allowed in class or in the Learning Resource Center only if they are turned off or turned to a silent mode. Under no circumstances are phones to be answered in the class. When there are extenuating circumstances that require that a student be available by phone or beeper, the student should speak to the Instructor prior to class, so that together they can arrive at an agreement.

