How to Clear Cache from Your Browser

Cache files are files that are stored on your browser to help web pages load or work faster. If a web page has a photo that never changes, your browser can place it in cache so that it does not need to load every time you go to the page. Unfortunately sometimes pages that do not load properly get stored to cache. When that happens, you only get the bad page every time you go to the web site.

Click the link below to go to the browser closest to your own.

Internet Explorer 9 through 11
Internet Explorer 8
Internet Explorer 7
Internet Explorer 6
Firefox 31.2.0
Firefox 3.5
Safari 4.0.2
Chrome
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1. Internet Explorer 9 - 11

Use the gear icon in the upper right to choose Internet Options from the menu.

On the General tab, click the Delete button under the Browsing History section.

In the Delete Browsing History box, check only the Preserve Favorites and Temporary Internet files. Then click the Delete button.

Then click the OK button on the Internet Options box.
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2. Internet Explorer 8

1. With IE open, click Tools from the menu bar.
2. Click Internet Options on the resulting menu.
3. In the Internet Options dialog box, make sure you are on the General tab. Then, click the Delete button in the Browsing History section.
4. In the Delete Browsing History dialog box, check the items shown. Then, click the Delete button. Close all windows and restart IE.
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3. Internet Explorer 7

With IE open, click "Tools" from the menu bar.
Next, click the button labeled "Delete" under the sub-section "Browsing History."
Lastly, click the "Delete" buttons found under sub-sections "Temporary Internet Files" and "Cookies". Follow the onscreen instructions to complete operation and close the open dialogue boxes.

4. Internet Explorer 6
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1. With IE open, click “Tools” from the menu bar.

2. Next, click the buttons labeled “Delete Cookies” & “Delete Files” under the sub-section “Temporary Internet Files”.

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5. Firefox 31.2.0
   a. Point to and click the Open Menu icon.
   b. Within the Open Menu, click the Options button.
   c. When the Options box opens, click the Advanced (gear) link.
   d. Within the Advanced area, choose the Network tab.
   e. In the Cached Web Content area, click the Clear Now button.
   f. Then click the OK button to close the Options box.

![Firefox Options Menu](image-url)
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6. Firefox 3.5

1. With Firefox open, click the “Tools” menu, then “Clear Recent History”.

2. Next, from the box labeled “Time range to clear,” click the arrow for the action under menu and select “Everything”.

3. Lastly, click the down arrow next to “Details” and choose only the elements labeled “Cookies” and “Cache”. Click “Clear Now”.

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7. Safari 4.0.2

1. With Safari open, click “Safari” from the menu bar, then “Empty Cache”.

2. Next, from the resulting box, click “Empty”.

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8. Chrome

![Chrome Clear Cache Process]

1. Click on the "History" button.
2. Select "Clear browsing data".
3. Choose the time period for the clear.
4. Check the boxes for "Clear download history" and "Delete cookies and other site and plug-in data".
5. Click "Clear browsing data" to confirm the clearance.