How to Solve the Blackboard Extra Login Problem for Mac/Safari

The problem occurs when you are using Safari on a Mac computer. You are able to login to myCommNet but when you click the link to Blackboard it requires an additional login. This is usually due to the browser not accepting cookies. You could workaround this by using a different browser such as Chrome. To change your settings in Safari, follow the steps below.

1.	Open Safari. On the toolbar choose Preferences.	🐔 Safari File Edit View
		About Safari
		Safari Extensions
		Preferences ೫,
		Private Browsing
		Reset Safari
		Services
2.	In the dialog box, choose the Privacy	Privacy
	tab. Your cookie settings are here and	🖹 👤 💽 🔜 🖏
	likely set to Always block cookies.	urity Privacy Notifications Extensions Advanced
		e data: Remove All Website Data
		45 websites stored cookies or other data Details
		e data: O From third parties and advertisers
		 Always
		○ Never
		prices: Prompt for each website once each day
3.	Change this setting to From third	The second secon
	parties and advertisers and close the	Black cookies and other website data:
	dialog box. Close the dialog box and	
	check Blackboard. (If you would like to	○ Never
	block everything except Blackboard,	
	continue.)	
4.	You can temporarily open Safari to	
	allow it to accept the cookie for Blackboard Instead of From third	Block cookies and other website data: O From third parties and advertisers
	narties check Never Close the dialog	• Never
	box.	



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5.	Then open myCommNet and Blackboard. Safari will accept the cookie for Blackboard	Connecticut Community Colleges My Institution N
		My Courses My Media from Kaltura
		Add Module
		Faculty and Students For Help or Training in <i>Blackboard, Banner Self-Service, Ol</i> Check out the My Help/Training Tab in the upper right hand
		My Courses The Blackboard Maintenance Window Courses where you are: Instructor is on Eridays TRCC E2013- Razfold: These Rivers
		from 2:00 – 6:00 AM
6.	Return to the Privacy area of the dialog box and change the settings back to Always . Close the dialog box.	Privacy Urity Privacy Notifications Extensions Advanced
		e data: Remove All Website Data 45 websites stored cookies or other data Details
		e data: O From third parties and advertisers O Always Never
		rvices: • Prompt for each website once each day



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