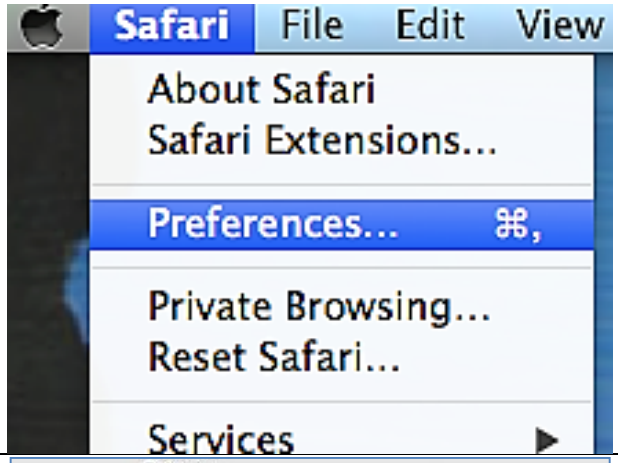
How to Solve the Blackboard Extra Login Problem for Mac/Safari

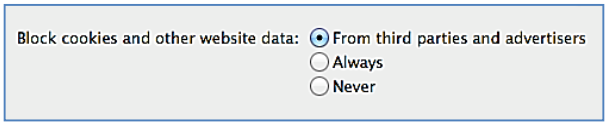
The problem occurs when you are using Safari on a Mac computer. You are able to login to myCommNet but when you click the link to Blackboard it requires an additional login. This is usually due to the browser not accepting cookies. You could workaround this by using a different browser such as Chrome. To change your settings in Safari, follow the steps below.

1. Open Safari. On the toolbar choose Preferences.

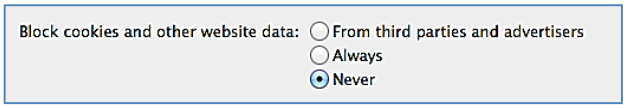


2. In the dialog box, choose the Privacy tab. Your cookie settings are here and likely set to Always block cookies.

3. Change this setting to **From third parties and advertisers** and close the dialog box. Close the dialog box and check Blackboard. (If you would like to block everything except Blackboard, continue.)



4. You can temporarily open Safari to allow it to accept the cookie for Blackboard. Instead of *From third parties*, check **Never**. Close the dialog box.



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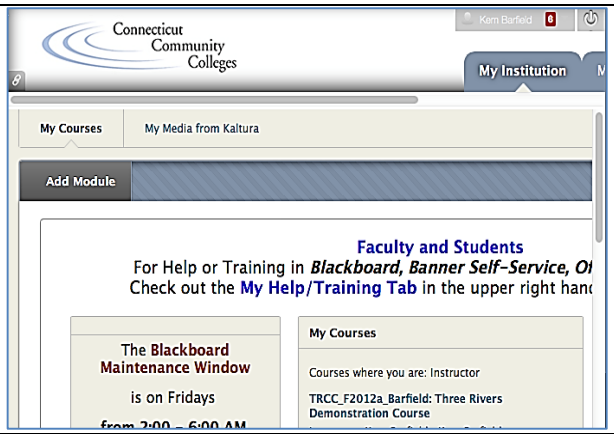
5. Then open myCommNet and Blackboard. Safari will accept the cookie for Blackboard.	
6. Return to the Privacy area of the dialog box and change the settings back to **Always**. Close the dialog box.	

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